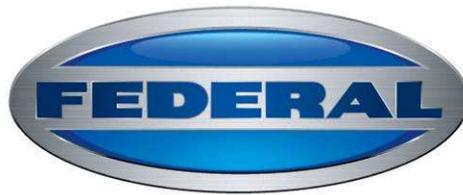


E3924  
REV \_ 10/11/19



*The Signature of Quality*®

**FEDERAL INDUSTRIES  
LMDM4878  
INSTALLATION & OPERATIONS MANUAL**



**KEEP THIS MANUAL FOR FUTURE REFERENCE**

Engineering and technical data are subject to change without notice.

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**LMDM E3924**

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# INTRODUCTION

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Thank you for purchasing a Federal Industries display case. This manual contains important instructions for installing and servicing the LMDM Model. A repair parts list and wiring diagram is also included in the manual. Read these documents carefully before installing or servicing your case.



## NOTICE

**Read this manual before installing your case. Keep this manual and refer to it before doing any service on the equipment. Failure to do so could result in personal injury or damage to the case.**



## NOTICE

**Installation and service of the electrical components in the case must be performed by a licensed electrician.**

**The portions of this manual covering components contain technical instructions are intended only for persons qualified to perform electrical work.**



## DANGER

**Improper or faulty hookup of electrical components in the case can result in severe injury or death.**

**All electrical wiring hookups must be done in accordance with all applicable local, regional, or national standards.**

## REGISTRATION & SERIAL NUMBER

It's important to keep a record of the model and serial number of your merchandiser for warranty and part identification. Please write them here for your quick reference.

**Register your product online!** Visit our website at [www.federalindustries.com](http://www.federalindustries.com) and register your product today.

Case Model \_\_\_\_\_ Serial Number \_\_\_\_\_

We're here to provide you with the best possible experience with your new product, however, we cannot cover everything about your merchandiser in this manual, so if you have any additional questions or issues, please see the SERVICE INFORMATION PAGE to find who you should contact.

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## WARNING LABELS & SAFETY INSTRUCTIONS

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This is the safety-alert symbol. When you see this symbol on your case or in the manual, be alert to the potential for personal injury or damage to your equipment.

Be sure you understand all safety messages and always follow recommended precautions and safe operating procedures.



### NOTICE TO EMPLOYERS

**You must make sure that everyone who installs, uses, or services your case is thoroughly familiar with all safety information and procedures.**

Important safety information is presented in this section and throughout the manual. The following signal words are used in the warning and safety messages:

- DANGER:** Severe injury or death **will** occur if you ignore the message.
- WARNING:** Severe injury or death **can** occur if you ignore the message.
- CAUTION:** Minor injury or damage to your case **can** occur if you ignore the message.
- NOTICE:** This is important installation, operation, or service information. If you ignore the message, you may damage your case.

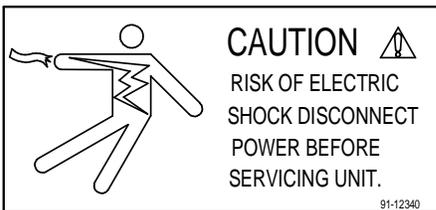
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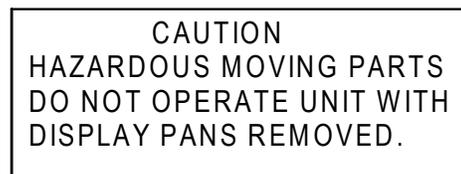
The warning and safety labels shown throughout this manual are placed on your Federal Industries case at the factory. Follow all warning label instructions. If any warning or safety labels become lost or damaged, call our customer service department at 1(800) 356-4206 for replacements.

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*This label is located next to Panels covering electrical components.*



*This label is located near Fan Blades*

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# **PRE-INSTALLATION PROCEDURES**

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## **INSPECTION FOR SHIPPING DAMAGE**

You are responsible for filing all freight claims with the delivering truck line. Inspect all cartons and crates for damage as soon as they arrive. If damage is noted to shipping crates, cartons, or if a shortage is found, note this on the bill of lading (all copies) prior to signing.

If damage is discovered when the case is uncrated, immediately call the delivering truck line and follow-up the call with a written report indicating concealed damage to your shipment. Ask for an immediate inspection of your concealed damaged item. Crating material must be retained to show the inspector from the truck line.

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## **INSTALLATION INSTRUCTIONS**

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### **LOCATING THE DISPLAY CASE**

The case should be located where it is not subjected to the direct rays of the sun, heating ducts, grills, radiator, or ceiling fans, nor should it be located near open doors or main door entrances. Also, avoid locations where there is excessive air movement or air disturbances and avoid high humidity locations such as near cases with water misting or fogging devices. Failure to locate this case as stated will reduce the performance of your display and will affect temperature of interior of case and product.

### **Clearances**

This case has a top mounted condensing unit and requires air movement above the case. The case must be operated in a room with a minimum of 8' ceilings. This allows a minimum of 18" from top of case to ceiling, which allows the warm air to dissipate.

If this case is to be located against a wall there should be at least 6" between the case and the wall to allow air circulation from condensate pan. Failure to give adequate space may cause base area to form condensation.

### **REMOVING PACKAGING MATERIAL**

Remove bubble wrap and packing material for all shelves and panel, brackets, etc. If it is necessary to remove tape residue from plastic materials, use cleaning compounds recommended in the cleaning section of this manual.

## **REMOVING CASE FROM SHIPPING SKID**

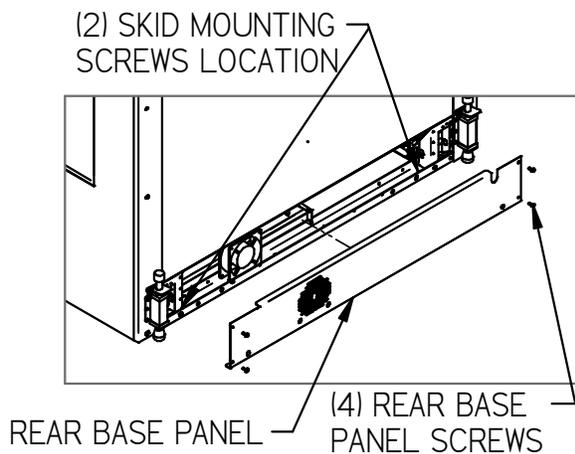
There are (2) 1/4" screws located in the front base rail and (2) 1/4 screws in the rear base rail that secure the case to the skid during shipping. The rear base panel and front kick plate will need to be removed to gain access to these screws.

Remove the rear base panel by removing the (4) screws holding it to the back of the case. Use a 1/2 socket to remove the (2) skid mounting screws located in back base rail.

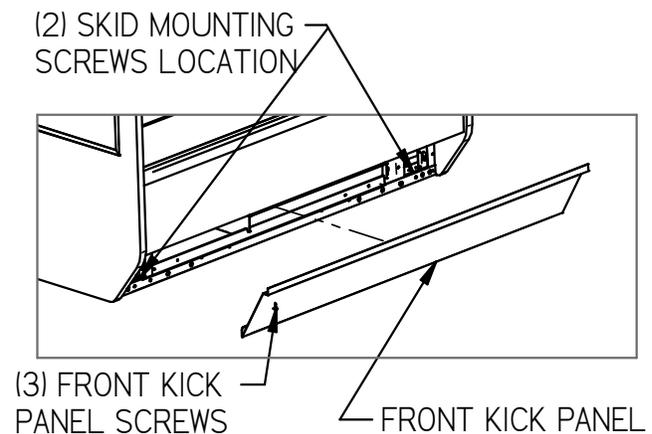
Remove the front kick plate by removing the (3) screws along the top of the kick panel. Tilt the top of the kick panel away from the base. The bottom of kick panel is setting on top of the base rail and will drop down and out of case

Use a 1/2 socket to remove the (2) skid mounting screws located in front base rail.

### **REAR BASE PANEL**



### **FRONT KICK PLATE**

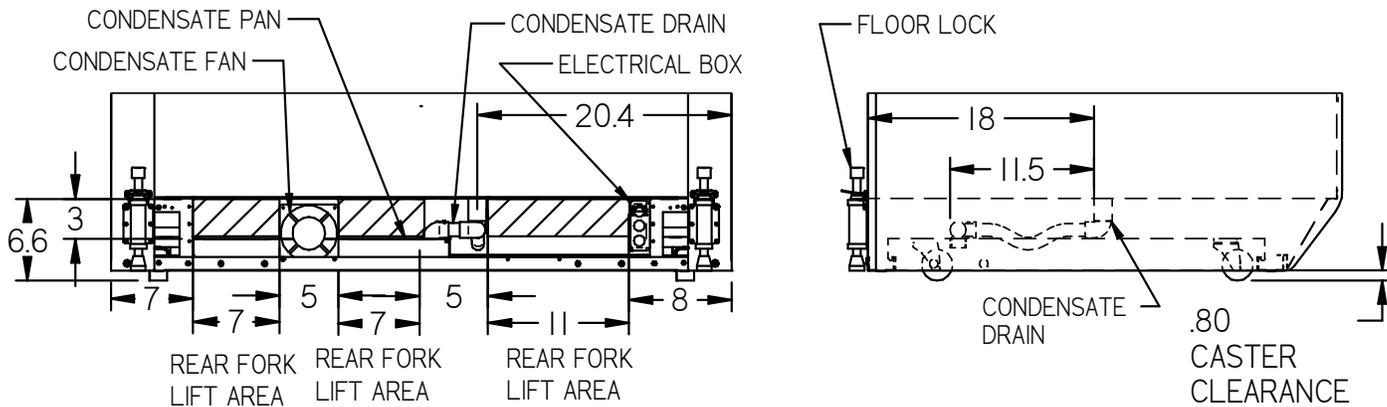


Remove the case from the skid and place on floor as described in "Lifting Case" section of this manual. Reinstall both the rear panel and the front kick plate. Note: This case has casters installed at factory to allow case to be moved to final location.

## LIFTING CASE



**CAUTION:** Care must be taken not to damage or tip the case when removing it from the skid.



The case should be lifted off skid using a fork lift. The case must be lifted from the rear in the locations noted in picture above. Be sure case is balanced equally on forks. When sliding forks under case someone must be watching that forks do not hit and damage drain tube, condensate fan or condensate heater wires.

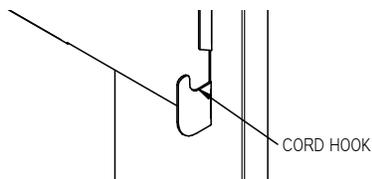
To prevent injury, it is not recommended to attempt lifting case manually. If lifting or jacking is required, remove rear base panel and front kick panel and grab under front and back lip of case tub.

## MOVING CASE



**CAUTION:** Do not push or pull against the clear acrylic deflector on front of case. Doing so can cause the acrylic to break. To prevent case from tipping or getting caught on high surfaces the rolling surface must be flat and even with no slope.

Before moving the case, it is important to hook the power cord up off floor to prevent running over the cord with the case. There is a cord hook strap provided on upper back of case. Loop cord over hook to prevent it from dragging.

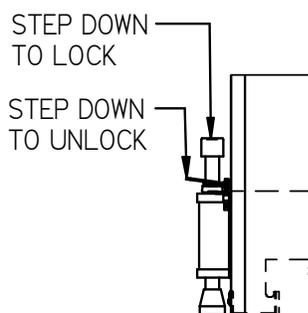


Casters are supplied from the Factory to allow the case to be moved to different locations. The case should roll easily over level surfaces by lightly pushing on back, sides of end panels. There is a condensate pan in the bottom section of the case that may have water in it. Push case slowly to prevent water from sloshing out of pan on to floor. If there is water on the floor after moving case, wipe it up immediately to prevent slipping. NOTE: There is only 5/8" ground clearance under case, so be aware of any high spots and door sills that could cause case to bottom out. When pushing over uneven surfaces it is very important to push slowly over bump and push below the end glass near the base of the unit.

## LEVELING THE CASE

The case must be level to allow for proper drainage of condensate water from evaporator coil. It is important that the area the case is to be located is flat and level because there are no leveling feet to compensate for uneven surfaces.

## FLOOR LOCKS



This case is supplied with factory installed floor locks on back of case to help prevent case to remain stationary.

-To lock floor lock: Step down on the top of the rubber foot to push foot on to floor surface.

-To unlock floor lock: Step down on lever next to rubber foot and the foot will spring back to up position.

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# GENERAL ELECTRICAL & GROUNDING

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**DANGER:** Improper or faulty hookup of electrical components in the display case can result in severe injury or death.

## POWER CORD

CORD CONNECTED			
MODEL	SELF CONTAINED		
	VOLTAGE	TOTAL AMPS	CORD STYLE
LMD4878SC	230/60/1	14.5	20AMP NEMA 6-20

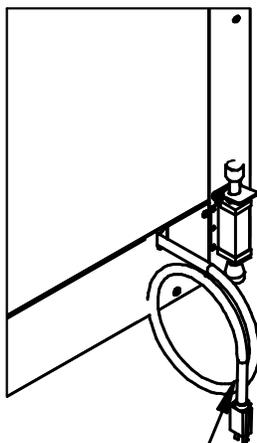
A factory installed power cord is properly sized to the amperage requirements of the case. See the electrical data plate located on the rear exterior of the case for the proper circuit size for each case.

- The cord is factory installed and is protruding from the rear corner of the case as noted in below drawings.

-A separate circuit for each display case is required to prevent other appliances on the same circuit from overloading the circuit and causing malfunction.



**CAUTION** Risk of Electric Shock. If the cord or plug becomes damaged, replace only with a cord and plug of the same type".



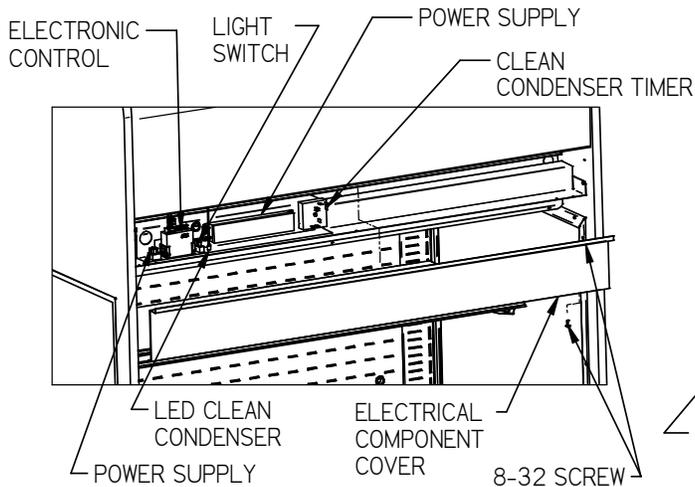
POWER CORD

## **PANEL REMOVAL FOR ELECTRICAL ACCESS**

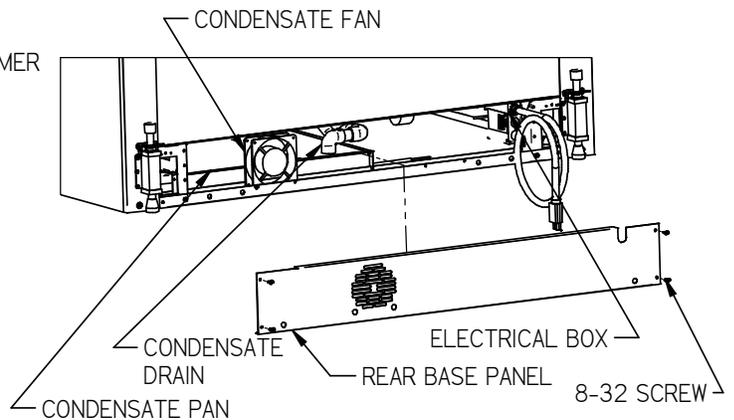


**DANGER: Electric shock hazard. Disconnect power before removing panels. Do not operate unit with panels removed. Panels must be in place when operating unit**

### **Electrical Component Cover**



### **Rear Base Panel**



### **Electrical Component Cover**

The electrical component cover can be removed to access lighting components and controls. Remove the front 8-32 screws holding the electrical component cover to front of case. Slide the cover down and out through the front of case opening.

### **Rear Base Panel**

The rear base panel can be removed to access the main electrical box and condo pan components. Remove the rear base panel by removing the (4) 8-32 screws holding it to the back of case.

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# REFRIGERATION

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## CHARGE AND SETTINGS

WITH ELECTRONIC CONTROL	LMDM4878SC
Refrigeration R449A Charge	4 LBS
Low Pressure Switch Cut In	80 psi
Low Pressure Switch Cut Out	20 psi
High Pressure Switch Cut Out	450 psi

## SELF-CONTAINED REFRIGERATION OPERATION

The unit temperature is controlled by an electronic control that senses air temperature and turns refrigeration on and off as required to maintain proper temperature.

The electronic control will also sense a frosted coil that requires a defrost cycle and shuts off refrigeration until defrost is complete. There are also a defined number of scheduled defrosts that also shut the refrigeration off to insure a full defrost.

## CONDENSATE EVAPORATOR PAN



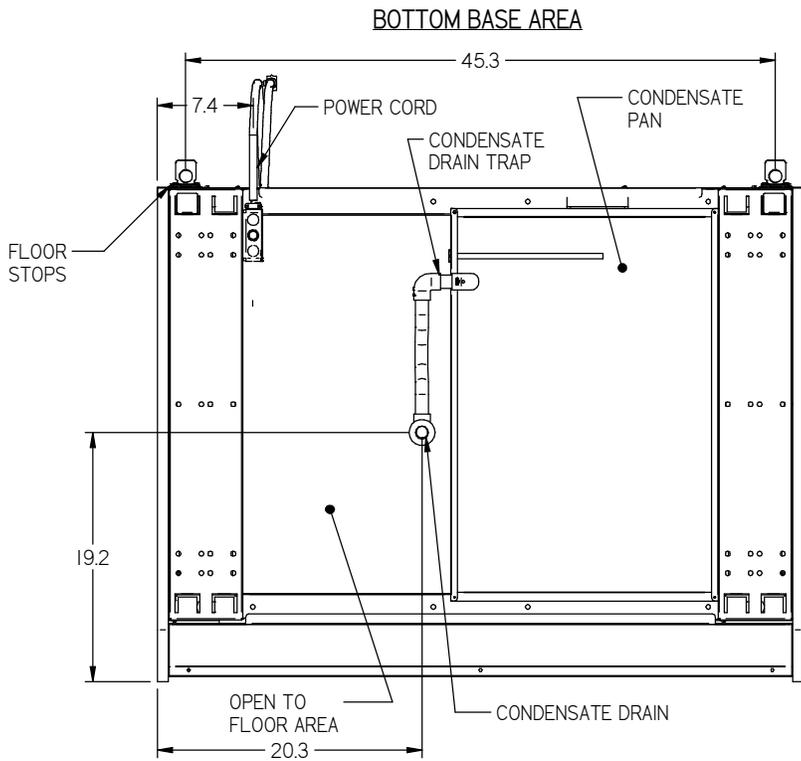
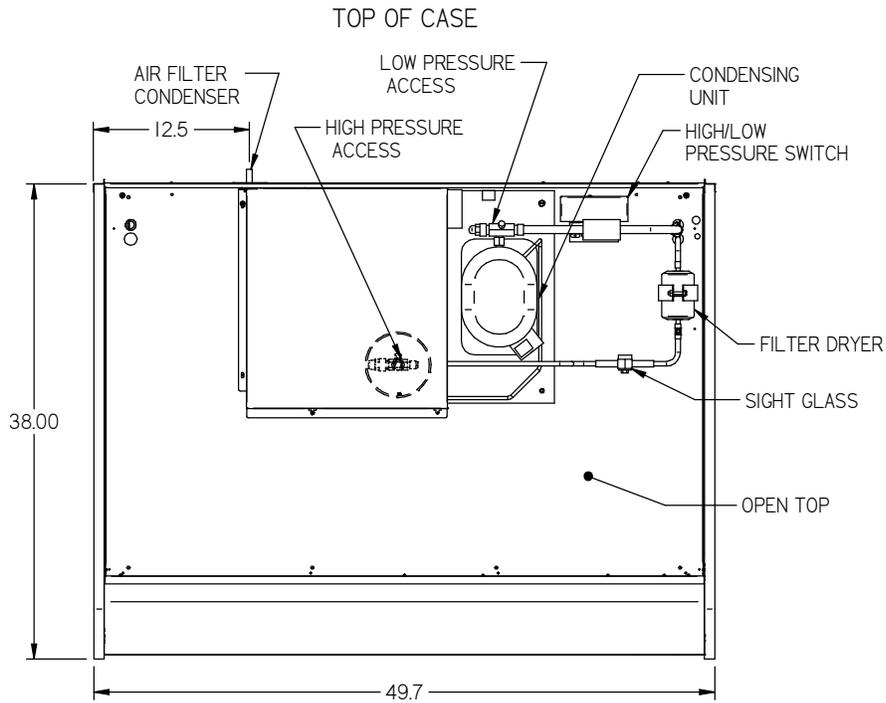
**NOTICE: During normal defrost cycles, steam from the condensate evaporator may be visible around the case.**

The standard Self-Contained case is furnished with an electric condensate evaporator. Plumbing connections are not required.

Make sure that the drain line has not been dislodged during shipment and that the drain trap terminates properly over the water reservoir.

Water may slosh out when case is being moved. Wipe up water on floor immediately to prevent slipping.

# BASE COMPONENT LAYOUT



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# FEATURE OPERATION

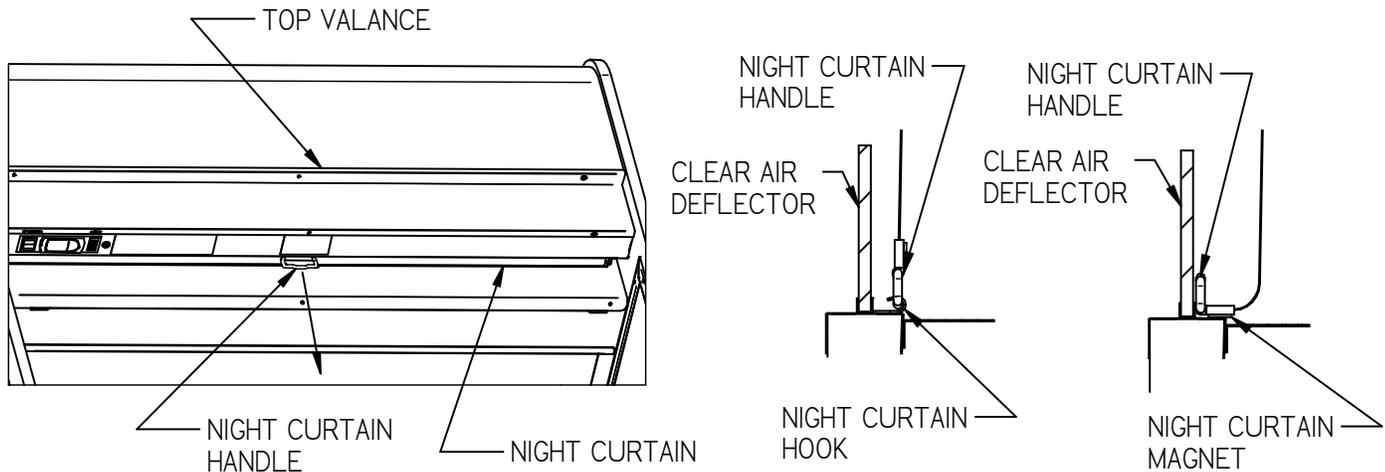
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## NIGHT CURTAIN OPERATION

The Night Curtain is standard on all LMDM models. It is provided to conserve energy when case is not being used.

NOTE: To prevent sweating the Night Curtain must be closed before rolling down the optional Roll Down Cover or Installing the optional Security Cover.



### **CLOSING:**

There are magnets along the back side of night curtain handle that are used to hold the curtain open and hold the curtain closed. Some model configurations must use a hook at the bottom to hold the curtain in the closed position.

1. Grab Night Curtain Handle located behind the top valance. Pull the night curtain out away from the case to disengage magnets. Pull the night curtain down the front of case opening.
2. **MAGNET MODELS:** Roll the handle forward so the magnets catch on metal lip behind the clear air deflector.  
**HOOK MODELS:** Using the tips of your fingers attach the handle to the Night Curtain Hook located behind clear air deflector.

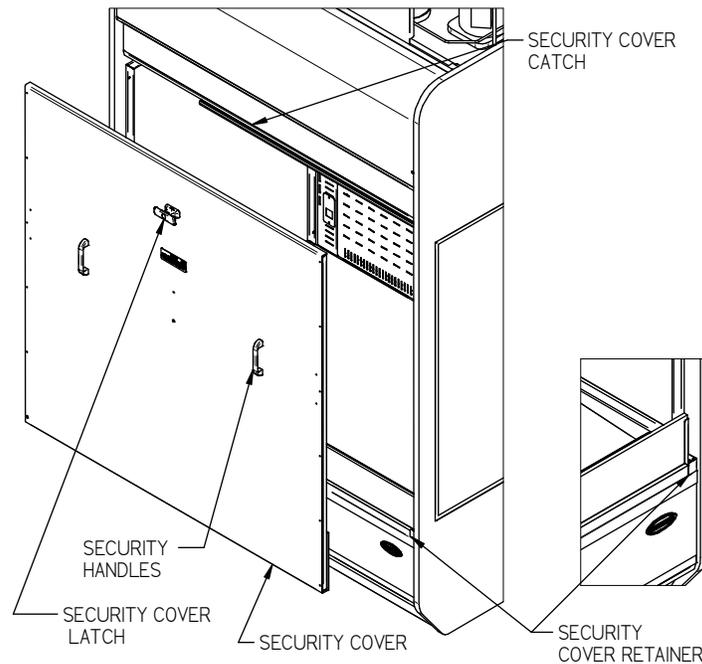
### **OPENING:**

1. Detach the Night Curtain from the bottom of case by either unhooking the handle or pulling the magnet free from metal lip.
2. While holding the Night Curtain Handle allow the night curtain to roll up slowly. Important: Do not let go of Night Curtain Handle until Night Curtain is completely open.

## **REMOVABLE SECURITY COVER OPERATION (OPTIONAL)**

Security Cover allows product to remain in case while case is unattended. It must be removed and stored in different location while case is in use.

**NOTE: When using optional Security Cover the Night Curtain must be pulled down to the closed position. See Night Curtain Section.**



### **Removing**

1. Use key provided to unlock Security Cover Latch.
2. Turn Security Cover Latch vertical to unhook it from Security Cover Catch.
3. Grab Security Cover Handles, tilt top of Security Cover away from case, and lift Security Cover up so the Security Cover bottom corners lift out of the Security Cover Retainers located in the bottom corners of case opening.

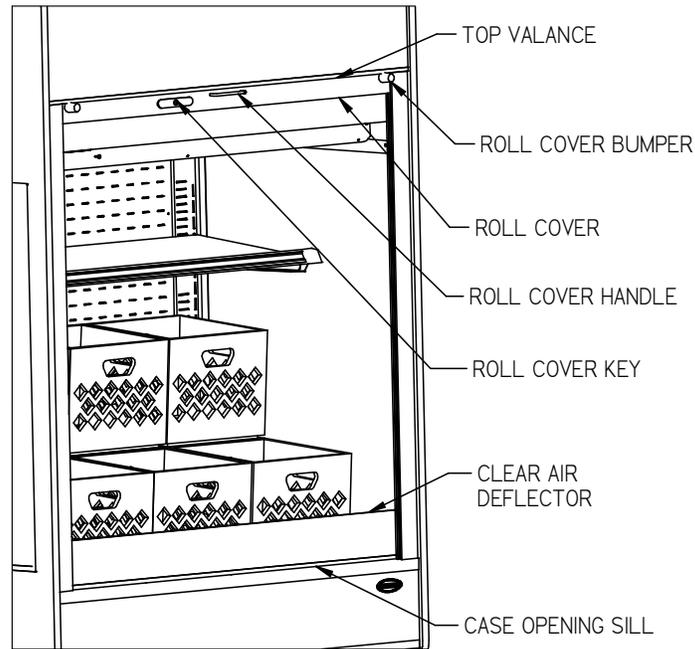
### **Installing**

1. **Close Night Curtain as described in Night Curtain section.**  
**IMPORTANT: Night Curtain must be closed or condensation will form on front of Security Cover.**
2. Grab Security Cover Handles and place bottom of Security Cover corner behind the Security Cover Retainers, located in the bottom corners of case opening.
3. Tilt top of Security Cover into case opening until it hits the Security Cover Catch.
4. Use key provided to lock Latch in horizontal position.

## **ROLL COVER OPERATION (OPTIONAL)**

The Roll Down Cover rolls down over product to allow product to remain in case while case is unattended and it rolls up out of the way while case is in use.

**NOTE: When using optional Roll Cover the Night Curtain must be pulled down to the closed position. See Night Curtain Section.**



### **Rolling Down**

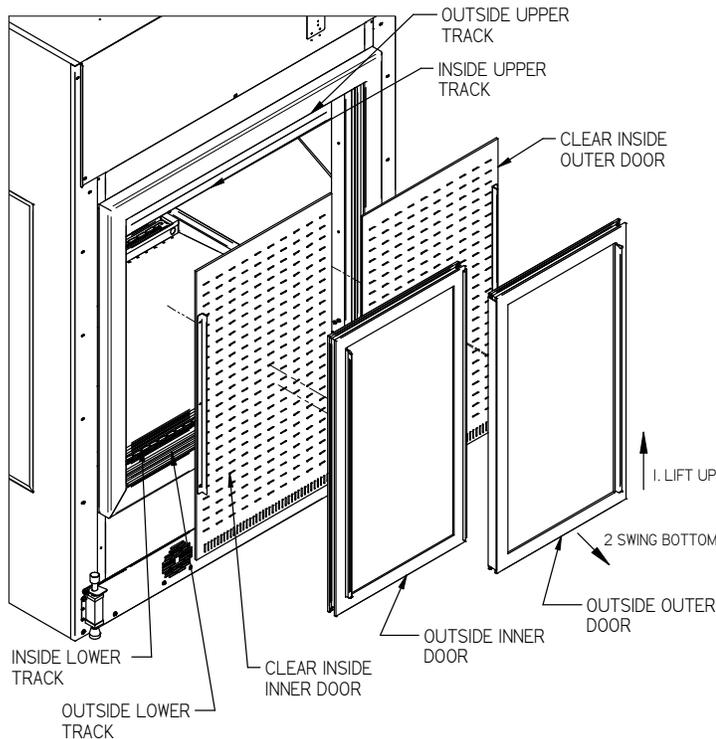
1. **Close Night Curtain as described in Night Curtain section.**  
**IMPORTANT: Night Curtain must be closed or condensation will form on front of Roll Down Cover.**
2. Grab Roll Cover Handle and pull cover down until it stops on the Case Opening Sill of case opening. The Roll Cover will be in front of the Clear Air Deflector.
3. Use the provided Roll Cover Key to lock the Roll Cover Latch in the down position.

### **Rolling Up**

1. Use the Roll Cover Key provided to unlock the Roll Cover Latch.
2. Grab and pull up on the Roll Cover Handle. The Roll Cover has a spring assist to make it easy to open. Hold onto Roll Cover Handle until the Roll Cover Bumpers hit the Top Valance of case.

## **REAR DOOR (OPTIONAL)**

**IMPORTANT: Do not leave either the inner or outer doors open. Both inner and outer doors must always be closed during operation. Only open the doors for a short time to load case and then close both the inner and outer doors immediately.**



1. Start with the Outside Outer Door and lift the door upward until the bottom edge of door clears the Outside Lower Track. Swing the bottom of the door outward and down out of Outside Upper Track.
2. Remove the Outside Inner Door using the same procedure.
3. Remove the Clear Inside Outer Door by lifting the door upward until the bottom edge of door clears the Inside Lower Track. Swing the bottom of the door outward and down out of Inside Upper Track.
4. Remove the Clear Inside Inner Door using the same procedure.
5. Reverse this procedure for door reinstallation starting with the Clear Inner Inside Door followed by the Clear Inner Outside Door. Note: The row of vertical slots must be at the bottom of the door as shown in the above picture. Check that the doors slide freely.
6. Reinstallation the outside doors starting with the Outside Inner Door followed by the Outside Outer Door.

Note: None of the doors are interchangeable and they must be replaced in the same location that they were removed from.

## **SHELVING**

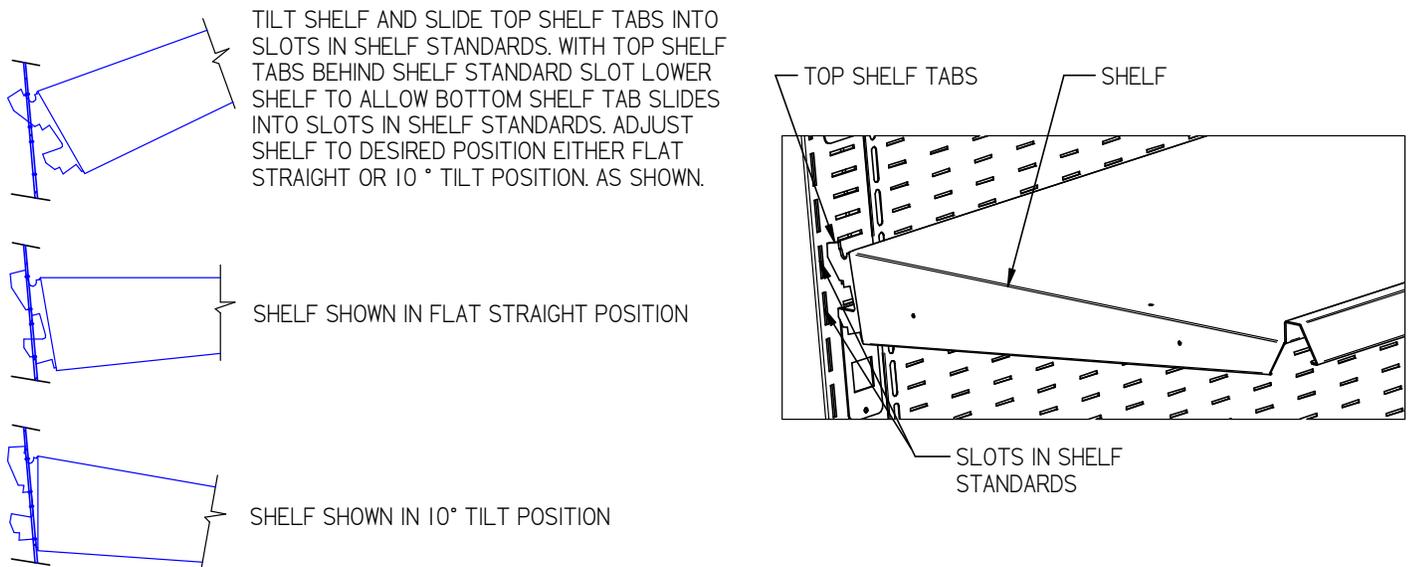
The LMDM has 1 tiers of solid metal shelves as standard.

Some cases may be provided with additional optional shelves. These shelves may be different depth than the standard shelf. If the shelves have different depths the deepest shelf goes on the bottom and shallowest goes on the top.

The shelf or shelves can be adjusted up or down to suit product needs. They can also be placed in a flat position or tilted at 10deg angle. To adjust shelf follow the instruction in the illustration below.

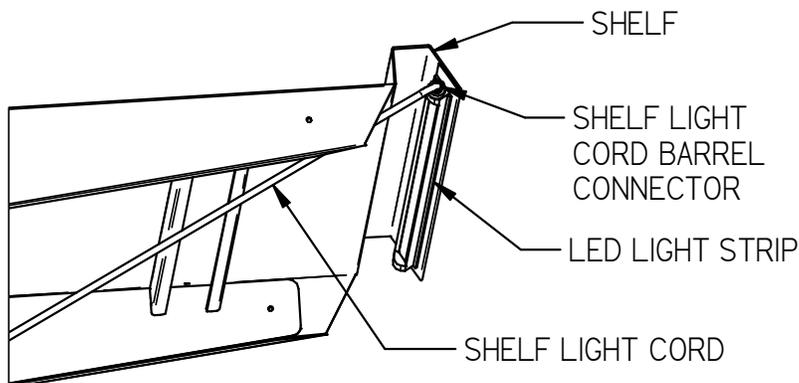
Start with the bottom shelf and determine desired shelf location. The shelves are adjustable in 1 5/8" increments and can be set in either a flat straight position or in a 10deg tilt position.

The shelf light is attached to the front underside of the shelf. The shelf light will need to be unplugged from the back upright of case before moving shelf. Once shelf is moved the light can be plugged into any of the (3) receptacles located on back upright. See LED Shelf and Top Lights section of this manual for more information.



## **LED LIGHTS**

1. The shelf light(s) are attached to the front underside of the shelf and the top light is in front of the air discharge diffuser. They are held in place with double sided adhesive. If light must be replaced the old adhesive must be removed with adhesive remover and new adhesive must be used with new Led light.
2. The round barrel connector on shelf light cords are plugged in to the end of the LED light strips. Align the straight male barrel connector on cord with the round receptacle hole in the end of the LED light strip and push firmly into place.



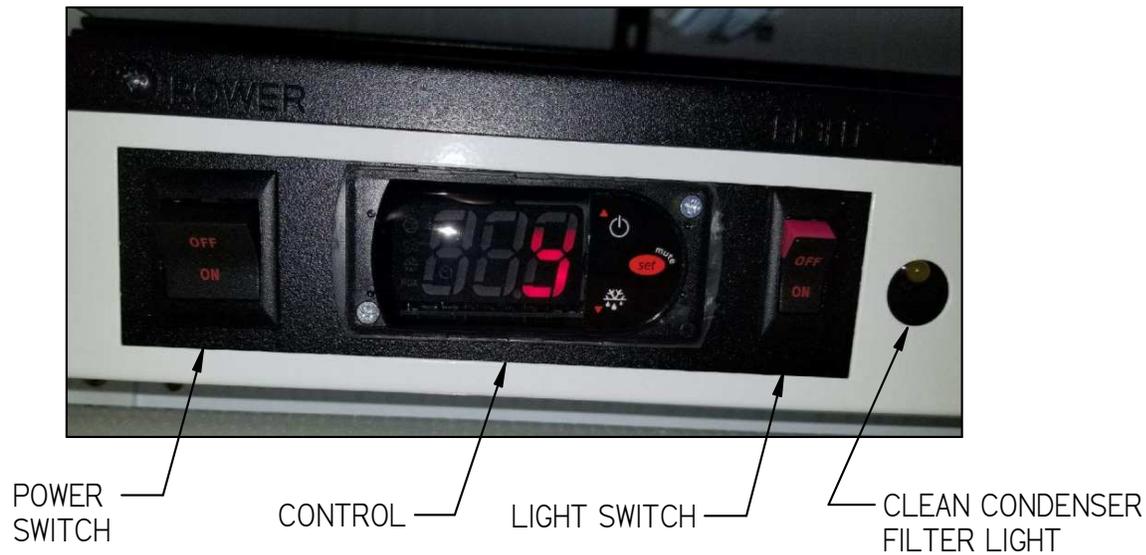
3. Remove the cap from the appropriate female light receptacle located on back wall of case and plug the 90-degree end of light cord into the receptacle. There is a flat on the plug and the receptacle so it can only be plugged in at correct position.  
NOTE: If the socket is not being used for a shelf light, the cap must be plugged into socket to prevent contamination and moisture out of the socket.
4. Hook any extra cord into notch on end of shelf support and notch on back flange of shelf to keep it out of the way as shown.



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# OPERATING INSTRUCTIONS

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## **CONTROL DESCRIPTION**

Controls are located in the upper left side of case above the display case opening.

### **Power Switch**

The unit has a power switch that turns off power to the entire unit, including the condenser unit and the lights.

### **Electronic Temperature Control**

The electronic temperature control allows the user to adjust the temperature of the display merchandiser to their needs.

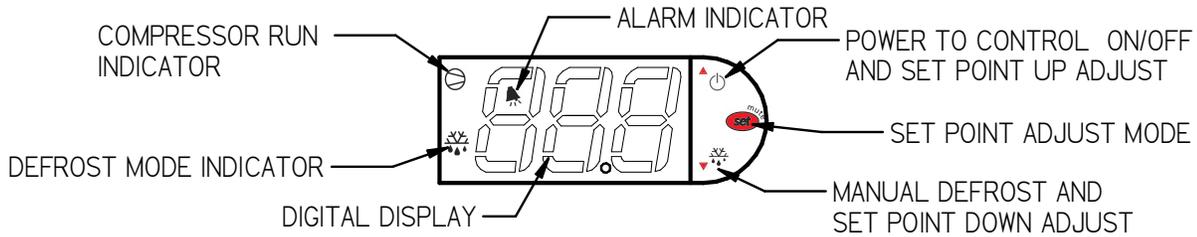
### **Light Switch**

The unit has a light switch that turns on and off the interior lights of unit.

### **Clean Condenser Filter Light**

LED Light flashes when Condenser coil needs cleaning. See “Cleaning Condenser Filter” section of this manual

## SETTING ELECTRONIC TEMPERATURE CONTROL



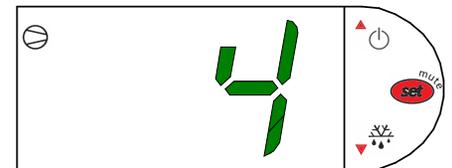
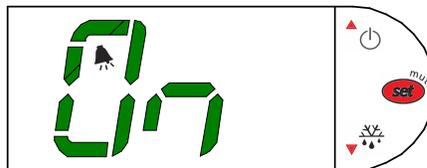
### Button Overview

	Press and hold this button for 3 seconds to turn system on (if off) or off (if on). Also used to adjust set point when in set point adjust mode
	Press to enter set point adjust mode, confirm set point changes, and mute alarms.
	Press and hold this button for 3 seconds to initiate a manual defrost (and cancel defrost if initiated), also adjusts set point down when in set point adjust mode

### Powering on control

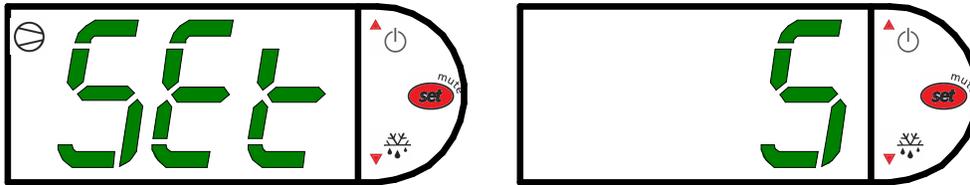
To turn refrigeration control power on, press and hold  for approx. five seconds. The display will read “On” while the button is depressed. When the control powers on, the display will read the control set point of 1 thru 9. The compressor run indicator  will illuminate on the display, meaning that the compressor is running. (Note: the control may already be in the on mode when shipped from factory).

To turn refrigeration control power to off, press and hold  for approx. five seconds. The display will read “Off” while the button is depressed. When the control powers off the display will flash back and forth between the control set point and “Off”. The compressor run indicator  will be off on the display. When refrigeration control is in the off- mode cabinet lights and evaporator fans will still operate, but the compressor will not turn on causing the case to gradually reach room temperature.



## Adjusting the set point

The setpoint is what determines how cold the display case will hold food and beverage. To adjust the setpoint press and hold the  button approx. 5 seconds until the display begins to flash the set point number. Then press the use the  button to scroll number up (colder) or press the  button to scroll number lower (warmer). There are nine (9) available setpoints numbers, the higher the number of the setpoint, the colder the display case will run, with setting “9” being the coldest and setting “1” being the warmest. Once you have chosen your desired setting press the  button again to confirm your choice.



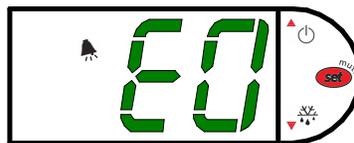
## Entering manual defrost mode

To initiate a manual, defrost press and hold the  button approx. 5 seconds. The control will read “dEF” while the button is being held. The defrost is initiated when the defrost mode indicator  illuminates on the display. The control display will then return to reading the set point. When the defrost mode indicator  turns off the defrost is complete and the compressor will turn back on illuminating the compressor run indicator  .



## Error codes

It is possible for error codes to be displayed on the control screen. In the event of a malfunction an alarm will sound and the alarm indicator  will be displayed on the display. An error code or codes will flash intermittently on the display. If there are multiple codes, the display will continuously cycle through them. The following photo shows error code “E0” as an example.



**Mute:** You may mute the alarm by pressing and releasing the wrench button. The red ringing bell and all error codes will still be displayed. When the fault is remedied the control will return to normal operation and will automatically clear the codes from the display.

Error codes may be encountered if either the controller or the display case is malfunctioning. The following is a list of error codes that may be encountered.

## Error Codes and Resolutions

Code	Description	Cause	Resolution
E0	Temperature probe error	Probe signal is interrupted or short-circuited	<ol style="list-style-type: none"> <li>1. Check to ensure probe wires and quick disconnect are secure in control.</li> <li>2. Check probe resistance to table below. If 0 resistance is present, check wiring insulation. If infinite resistance is present, check for breaks in wiring (meter will likely read overload or very high in the mega-ohm range).</li> <li>3. Ensure that probes are wired per the wiring diagram provided.</li> <li>4. Replace probe if other remedies fail, or if probe resistance deviates from “<b>Error! Reference source not found.</b>” <b>Error! Reference source not found.</b></li> </ol>
E1	Defrost probe error	See E0	
EE	Unit parameter reading error	Operating conditions	<ol style="list-style-type: none"> <li>1. Remedy abnormal operating conditions. The control is rated to operate in a range of 14 to 122°F (-10 to 50°C) and less than 90% RH non-condensing.</li> <li>2. Replace control if problem persists.</li> </ol>
EF	Operating parameter reading error	See EE	

### Temperature Probe Common Resistance Chart

Probe Temp	Maximum Resistance [Ω]	Normal Resistance [Ω]	Minimum Resistance [Ω]
32°F (0°C)	27.83	27.28	26.74
77°F (25°C)	10.1	10	9.9
212°F (100°C)	1	0.97	0.94

### Control Parameters LMDM

This unit is equipped with an electronic temperature control. The control parameters are set at the factory and cannot be manually changed in the field

Parameter Description	1	2	3	4	5	6	7	8	9
Control Setpoint →									
Compressor Cut out [°F]	34.0	32.7	31.5	30.2	29.0	27.7	26.5	25.2	24.0
Compressor Cut in [°F]	39.0°								
Compressor Min On Time	5 min								
Compressor Min Off Time	2 min								
Compressor Max Run Time	60 min								
Defrost Termination Temp [°F]	45.0								
Time to first defrost	6 hr.								
Time to subsequent defrost	6 hr.								
Maximum Defrost duration	30 min								
Defrost on demand differential [°F]	25.0								
Delay for defrost on demand	5 min								
Time delay to the next defrost on	30 min								

## **Electronic Control Operation**

### **Operation**

The control uses two sensors, one located in the air stream and one located on the evaporator coil. The sensor located in the air stream is referred to as the temperature control sensor. The sensor located on the evaporator coil is referred to as the defrost probe. The temperature control sensor is located on the inner ceiling behind the honeycomb air discharge. The sensor location is critical for proper operation on the unit. Do not move or relocate this sensor.

The coil sensor is strapped to the evaporator coil. This sensor location is critical for proper operation of the unit. Do not move or relocate this sensor. The temperature control is set to cut in at 39°F (3.9°C). The Temp control cuts out at 24°F (-4.4°C) at the coldest setting “9” and 34°F (1.1°C) at the warmest setting “1”.

### **Defrost Cycle**

The control is programmed to initiate defrost via two different methods. There are 4 programmed defrost cycles in the case which will initiate a defrost cycle every 8.6 hours. The unit does not have a time clock so the defrost cycles cannot be set for any specific time of day.

The unit also has an ‘On demand’ defrost feature that will initiate a defrost when the temperature differential between the evaporator temperature and the air temperature is more than 25°F (13.9°C) for 5 minutes after 30 minutes into the refrigeration cycle (e.g. if the air stream probe measures 42°F/5.6°C or greater and the defrost probe measures 16°F/-8.8°C or lower for five minutes). Once initiated the defrost cycle will terminate when evaporator coil sensor reaches 45°F (7.2°C).

If a manual defrost is required, one can be initiated by pressing and holding the down arrow for three (3) seconds. This is typically unnecessary and should only be performed if special circumstances require it.

## **INITIAL START-UP**

After all the checks outlined in the installation section of this manual have been made, the case is ready to be put into service. Turn on the Power at the breaker box and flip the Power Switch and Light Switch on unit to the on position.

At start up from a warm unit, it is recommended that the temperature control is set at a warm setting, such as 1 on the control. After the unit has gone through several cycles, turn the control to a mid-range setting, then to a colder setting if necessary to maintain desired product temperature



**NOTICE:** This refrigerated display case is designed to operate in a maximum environment of 75 DEG. F and 55% relative humidity. Exceeding these limits will cause poor case performance and excessive sweating.

## **PLACING PRODUCT INTO CASE**

- Do not exceed 150 pounds of weight per shelf and 275 pounds on deck. Heavy product should be distributed evenly across the entire shelving area.
- Determine desired shelving location before placing product in case. Product must be removed to readjust shelf location.
- Allow a minimum of 2” between top of product and bottom of shelf.
- Do not overhang the front or rear of shelves with product. Improper clearance in front and rear of shelf will block the refrigerated airflow and will cause product loss.
- Do not block the slots along the front and rear air discharge slots. Covering these slots will block the refrigerated airflow and could cause product loss.
- The display deck is removable for cleaning and can become dislodged in shipment. To ensure proper airflow and performance of the case, make sure that the display deck is pushed completely down.
- Allow refrigerated models to run for at least two hours before placing pre-chilled product into unit.



**NOTICE: CASE MUST BE STOCKED WITH PRE-CHILLED PRODUCT 38°F OR COLDER.**



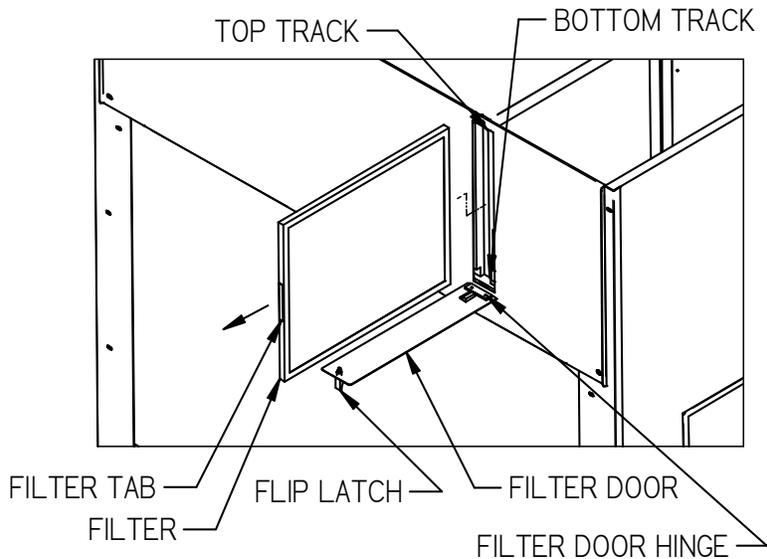
**NOTICE: This refrigerated display case is designed to operate in a maximum environment of 75 DEG. F and 55% relative humidity. Exceeding these limits will cause poor case performance and sweating of glass panels.**

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# MAINTENANCE

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## CLEANING CONDENSER FILTER



This refrigerated case is equipped with a reusable condenser coil filter. It is important that this filter be cleaned monthly to maintain proper refrigeration performance and prevent compressor failure. There is a flashing LED indicator on control panel that will flash if the filter is not cleaned at 45day intervals. **FAILURE TO CLEAN THE CONDENSER FILTER WILL VOID THE COMPRESSOR WARRANTY.**

1. Locate condenser air Filter Door on the back upper Condenser Cover Panel. Open the filter door by flipping the Flip Latch lever up and hinging the Filter Door down.
2. Grab the Filter Tab on the side of the Filter and slide Filter out of opening in panel.
3. Wash the Filter using warm soapy water. Rinse the filter and let it dry.

**NOTE: Do not clean the filter in a dishwasher.**

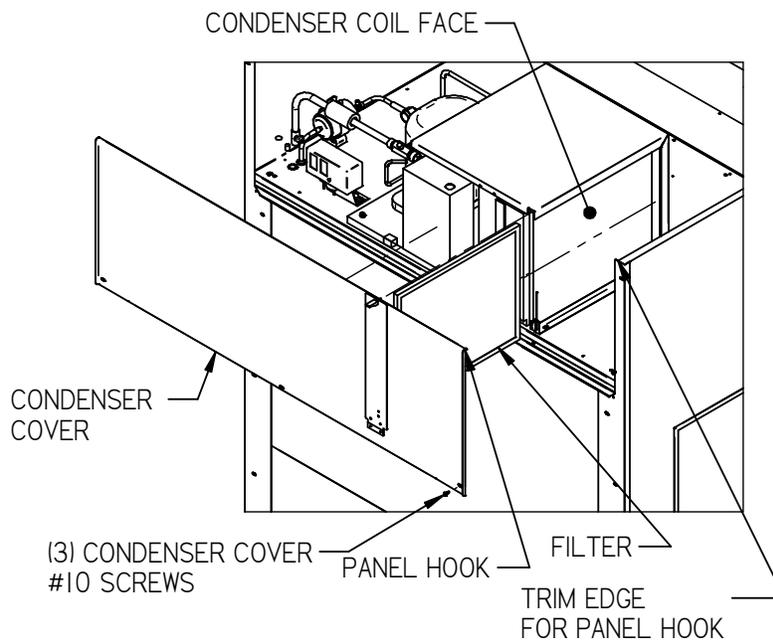
4. Apply a generous coat of filter adhesive to both sides of the Filter. Recommended filter adhesive is Federal Ind. PN 22-21164 available from Partstown. The filter is pre-coated from the factory with this product.

**NOTE: Failure to coat the filter with a fresh coat of filter adhesive after cleaning will cause ineffective filter operation. This will lead to plugging of the condenser coil, affecting refrigeration performance and can cause compressor failure**

5. Reinstall the Filter by sliding it back into the opening in panel. Be sure filter is in the Top and Bottom Track guides.
6. Close the hinged Filter Door up so the Flip Latch is in the top hole on the Condenser Cover. Flip the Flip Latch lever down to secure Filter Door in the closed position.

**IMPORTANT: It is also necessary to check and clean the front of the condenser coil every 6 months or as necessary. Refer to the instructions outlined in Condenser Cleaning section of this manual.**

## **CLEANING THE CONDENSER FILTER**



### **NOTICE:**

**Despite the presence of the filter, it is also necessary to clean the face of condenser coil every 6 months to insure proper refrigeration performance and prevent compressor failure. FAILURE TO CLEAN CONDENSER COIL WILL VOID COMPRESSOR WARRANTY.**

1. Remove the Condenser Cover located on the upper back section of the case by removing the (3) #10 screws. Lift the Condenser Cover up until the Panel Hook clears the Trim Edge on each side of case.
2. Remove the Filter by sliding it out of tracks and clean it as outlined in Cleaning Condenser Filter section.
3. Vacuum the Condenser Coil Face, moving the vacuum nozzle vertically. **NOTE: Be careful not to bend or otherwise damage the condenser coil fins. Moving the vacuum nozzle horizontally will cause the fins to bend. Bent coil fins will affect condensing unit performance.**
4. Reinstall the Filter.
5. Reinstall the Condenser Cover by hooking Panel Hook over Trim Edge and installing the (3) #10 screws. (Do not over tighten screws)

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# CLEANING INSTRUCTIONS

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## DAILY CLEANING

The case should be cleaned thoroughly, as described in the weekly cleaning section, before it is used for the first time.



**NOTICE:** Avoid splashing or soaking any electrical components with water to prevent electrical damage to the case.



**NOTICE:** Shut off lights, disconnect power and remove all products from case. Allow sufficient time for the unit to reach room temperature before proceeding with cleaning.



**NOTICE:** Remove all products from the case before proceeding with cleaning procedure.



**NOTICE:** Acrylic air deflector requires special washing procedures to prevent hazing and yellowing of material. Clean as described in “Acrylic Air Deflector Cleaning” section of this manual.

**Note:** For major spills or foreign material buildup use complete weekly cleaning instructions.

**Note:** Detergents are not recommended and do not use abrasive cleaners or pads to prevent scratching of surfaces.

1. Dip a rag in warm soapy water and ring it out thoroughly. Wipe the complete interior of case and dry with soft dry towel.
2. The remaining exterior surface should be wiped down using any ammoniated cleaners or soapy warm water and dried with soft dry towel.



3. **IMPORTANT: Cleaning the clear acrylic plastic front air deflector requires special care to prevent hazing and yellowing of material. Clean as described in “Acrylic Air Deflector Cleaning” section of this manual.**

**NEVER USE** paper towels (wet or dry) for cleaning or drying and never use a dry towel.

**NEVER USE** glass cleaner of any kind.

Lightly dust (not wipe) surface with a damp Micro Fiber towel or chamois. The surface can then be washed using a small amount of dishwashing detergent such as Dawn or Joy and lukewarm water. Use a Micro Fiber towel or chamois, applying only light pressure. The cloth or chamois must be kept free of grit by frequently rinsing. Rinse surface with clear water and dry by blotting with a damp Micro Fiber towel or chamois.

## WEEKLY CLEANING



**NOTICE:**

Shut off lights and disconnect power and remove all products from case. Allow sufficient time for the unit to reach room temperature before proceeding with cleaning.



**NOTICE:**

Avoid splashing or soaking any electrical components with water to prevent electrical damage to the case.



**NOTICE:**

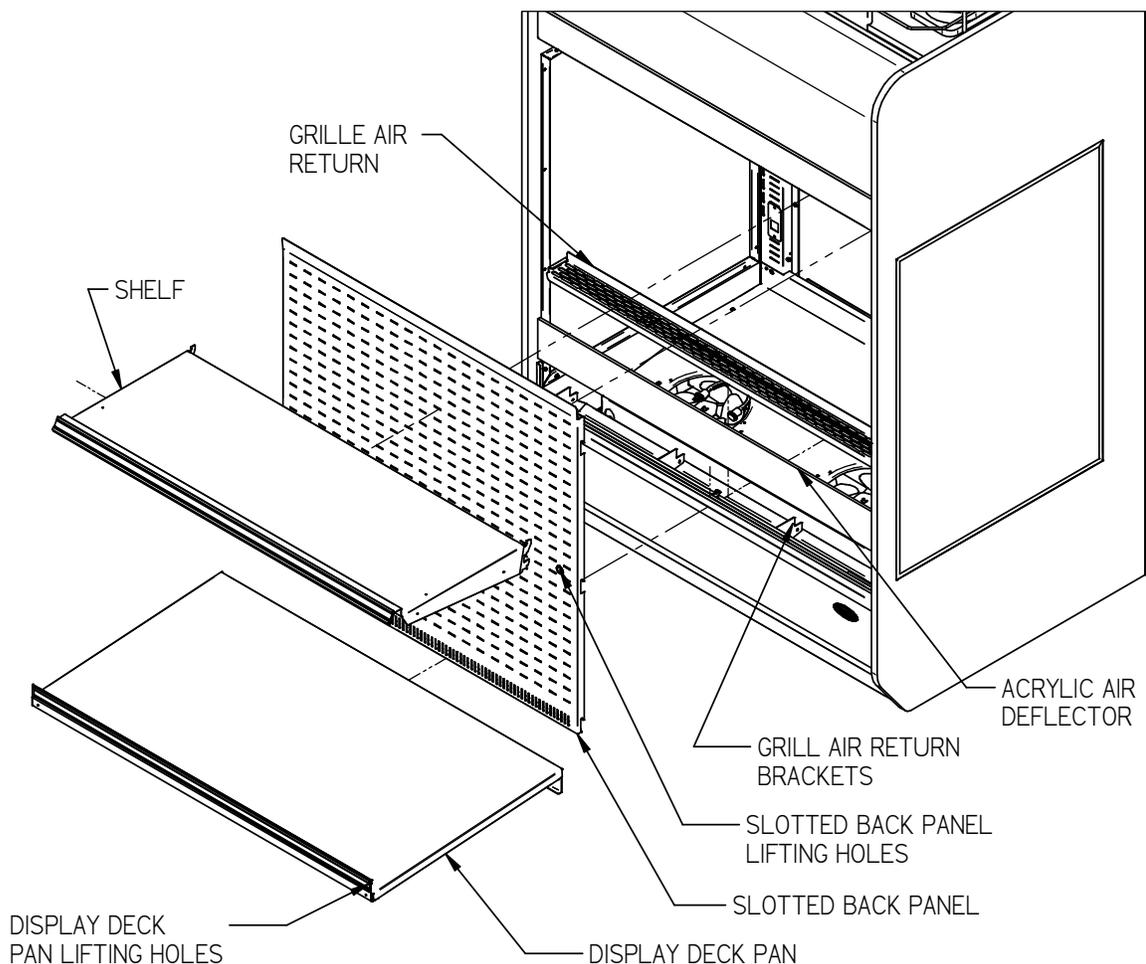
Remove all products from case before proceeding with cleaning procedure.



**NOTICE:**

Acrylic front air deflector requires special washing procedures to prevent hazing and yellowing of material.

**Note:** Detergents are not recommended and do not use abrasive cleaners or pads to prevent scratching of surfaces.



1. Remove the Acrylic Air Deflector by lifting it up and out of Air Deflector Retainer. Clean as described:



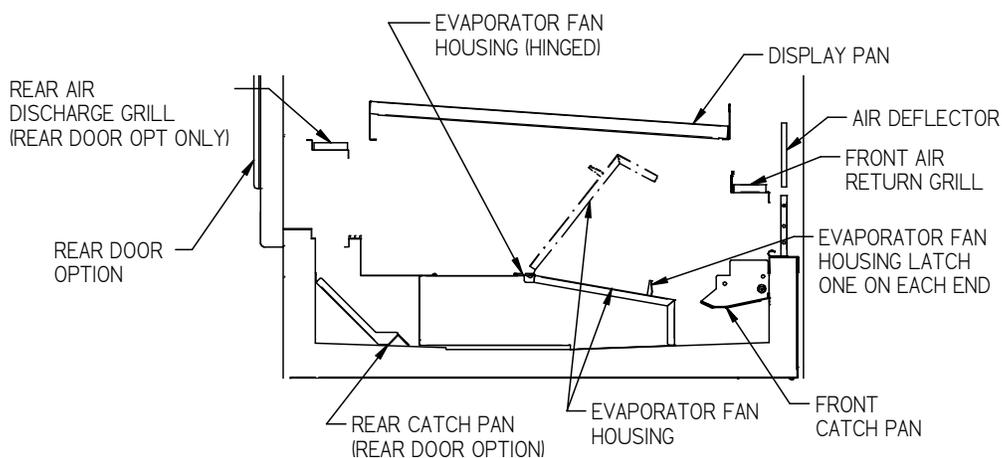
**IMPORTANT: Cleaning the clear acrylic plastic front air deflector requires special care to prevent hazing and yellowing of material. Clean as described in “Acrylic Air Deflector Cleaning” section of this manual.**

**NEVER USE** paper towels (wet or dry) for cleaning or drying and never use a dry towel.

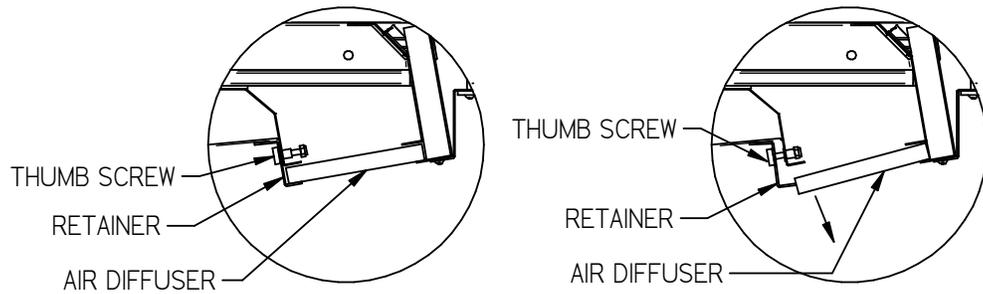
**NEVER USE** glass cleaner of any kind.

Lightly dust (not wipe) surface with a damp Micro Fiber towel or chamois. The surface can then be washed using a small amount of dishwashing detergent such as Dawn or Joy and lukewarm water. Use a Micro Fiber towel or chamois, applying only light pressure. The cloth or chamois must be kept free of grit by frequently rinsing. Rinse surface with clear water and dry by blotting with a damp Micro Fiber towel or chamois.

2. On cases supplied with optional rear door remove the outer and inner rear doors as described in “Rear Door” section of this manual. Clean both outer and inner door tracks with soapy warm water.
3. Remove interior Shelf and Shelf Lights from unit as described in the “LED Lights” section of this manual.
4. Remove the Front Air Return Grille (and the Rear Air Discharge Grille on cases with rear door option). Remove grilles by lifting on the flanges located at each end of grille.
5. Remove the Display Deck Pan from the unit by grabbing the lifting holes located on front lip of Display Deck Pan and lifting it up and out of unit.
6. Remove the Slotted Back Panel from unit by lifting it up until the bottom of panel clears the evaporator cover and remove from case. Be careful not to hit the side panels or top light housing.
7. Dip a rag in warm soapy water and ring out thoroughly. Clean all shelves, Display Deck(s), Grill Air Return and Slotted Back Panel. Dry all items with soft dry towel.
8. Clean the entire interior of the case using warm soapy water. Wipe off all soapy water with a damp cloth and allow to dry. (DO NOT use solvents such as Acetone, Benzene, Carbon Tetrachloride, and Lacquer Thinners)



9. Clean under the Evaporator Fan Housing and Drain area by lifting the (2) Evaporator Fan Housing latch levers up and swinging the hinged Evaporator Fan Housing up and out of the way.
10. Clean the Front Catch Pan and rear catch pan on rear door models.



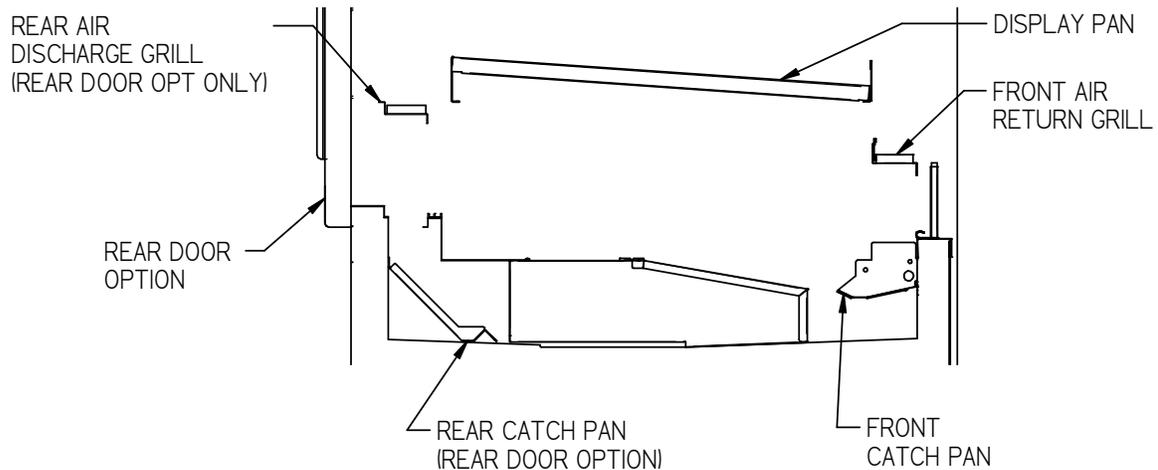
11. Remove the honeycomb air diffuser(s) from upper air duct track. Loosen thumb screws on Retainer located behind diffuser. Retainer will drop down allowing diffuser to be pulled out of case.
12. Clean honey comb air diffuser with warm soapy water and a brush. Rinse thoroughly and allow to dry.
13. Reassemble all components in reverse order.

NOTE: Depending on the amount of usage and spillage of foreign material, some fasteners may have to be removed and parts disassembled to allow proper cleaning of the unit.

## **CATCH PAN CLEANING**

This case is provided with a Front Catch Pan on all cases and an additional Rear Catch Pan for cases with rear door option. The Catch Pans are provided to catch milk when a carton breaks open while inside of case.

If a spill is observed these Catch Pans must be cleaned immediately. The volume of milk they hold is minimal and if any milk overflows catch tray it will run over into heated condensate pan. This will cause milk to sour and smell.



1. Remove the Front Air Return Grille and the Rear Air Discharge Grille on cases with rear door option. Remove grilles by lifting up on the flanges located at each end of grille.
2. Remove the Display Deck Pan from unit by grabbing the lifting holes located on front lip of Display Deck Pan and lifting it up and out of unit.
3. Soak up spilled milk from catch pan with a sponge and do a final clean with warm soapy water and a fresh rag.
4. Wash the Grilles and Display Deck Pan with warm soapy water and reassemble components in reverse order.

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## SERVICE INFORMATION

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### CAUTION

RISK OF ELECTRIC SHOCK

DISCONNECT POWER BEFORE  
SERVICING UNIT

**Before any service work  
is performed on the  
case, make sure all  
power is disconnected  
to the case.**

**To find a service company in your area, please visit our website at [www.federalindustries.com](http://www.federalindustries.com). There you can also find self-service tools to help you get the answers you need faster!**

**For Warranty Service Requests & ALL Technical Support please contact:**

- Phone: (800) 356-4206 and choose the Tech Support/Warranty Option
- Email: [Service@federalind.com](mailto:Service@federalind.com)

**For Warranty Compressors please contact the Parts Department:**

- Phone: (800) 356-4206 and choose the Warranty Parts Option
- Email: [Parts@Federalind.com](mailto:Parts@Federalind.com)



**Parts**town

**Federal Industries has partnered with Parts Town for ALL Non-Warranty Part Identification, Pricing, Lead Times, Orders & Freight Quotes. Please contact Parts Town directly if you need parts:**

- Website: [PartsTown.com](http://PartsTown.com)
- Email: [CustomerService@PartsTown.com](mailto:CustomerService@PartsTown.com)
- Phone: 833-809-8188

### Special Service Situations

There are rare occasions when the refrigerant charge must be evacuated from a case in order to perform service work. In those situations, Federal Industries recommends that the refrigerant charge be evacuated into a recovery system to prevent the possibility of hydrofluoro olefin (HFOC's) from being released into the atmosphere.

If moisture or liquid is observed around or under a Federal Industries case, an immediate investigation should be made by qualified personnel to determine the source of the moisture or liquid. The investigation made should determine if the case is malfunctioning or if there is a simple housekeeping problem.



#### **NOTICE:**

**Moisture or liquid around or under a case is a potential slip/fall hazard for persons walking by or working in the general area of the case. Any case malfunction or housekeeping problem that creates a slip/fall hazard around or under a case should be corrected immediately.**

## **PRE-SERVICE CHECKLIST**

You may avoid the cost and inconvenience of an unnecessary service call by first reviewing this checklist of frequently encountered situations that can cause unsatisfactory case performance.



**CAUTION:** Before servicing case, turn off power at the main breaker of fuse box.

### ***Case Does Not Operate***

- Check for disconnected power supply.
- Check for tripped breaker on blown fuse.
- Check that the thermostat display is on and that the green indicator light is lit.

### ***Lights Do Not Operate***

- Check that light switch is on.
- Check for tripped breaker or blown fuse.
- Check that light housing cords are plugged in correctly to sockets in the back wall of case.

### ***Case Temperature Too Warm***

- Check that the cold air inlet and outlet slots are not blocked.
- Check for a blocked or dirty condenser coil.
- Check for cold airflow. Lack of adequate cold airflow could indicate a defective evaporator fan or a blocked evaporator coil. Check that paper or foreign materials are not blocking evaporator. If the evaporator coil is blocked due to excessive frost, put into manual defrost. Excessive frost can buildup overtime if the case is set too cold or if there is excessive humidity in the store.
- Check all the fans in the evaporator compartment and tower are running.

### ***Case Sweating Note:*** Some interior sweating is normal on this case.

- Check room ambient – Case is designed to operate in an environment not to exceed 75°F and 55% relative humidity.
- Check all the fans in the evaporator compartment are running.

### ***Overflow of Condensate Pan***

- Check that drain in bottom of tub floor is not plugged.
- Check that drain trap to the condensate pan is not plugged

### ***Overflow of Optional Condensate Pump:***

- Check that drain in bottom of tub floor is not plugged.
- Check that drain trap to the condensate pan is not plugged
- Check that drain lines from pump is not plugged or pinched.
- Check to see that pump float is operating correctly.
- Verify that pump is plugged in and has power.
- Replace pump if still not pumping condensate.

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## **SALE & DISPOSAL**

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If you the owner sells or gives away this Federal Industries case it is the owner's responsibility to make sure that all safety labels and the Installation-Service Manual are included with it. If you need replacement labels or manuals, Federal Industries will provide them free of charge. Contact the customer service department at Federal Industries at (800) 356-4206.

The customer service department at Federal Industries should be contacted at the time of sale or disposal of your case so records may be kept of its new location.

If you sell or give away your Federal Industries case, you should evacuate the refrigerant charge before shipment. Federal Industries recommends that the charge be evacuated into a recovery system to prevent the possibility of HFO's from being released into the atmosphere.

# PARTS LIST

## ELECTRICAL COMPONENTS

	QTY	PART#
CAREL TEMP. CONT. 230V	1	32-19865-12
TEMPERATURE PROBE	2	32-19866
SWITCH,ROCKER LIGHT22A	1	41-11066
SWITCH,ROCKER POWER 22A	1	41-18186
RECEPTACLE,WHITE	3	43-19080-A
PLATE,RECEPT SHELF LIGHT WH	3	M-10167-2A
POWER SUPPLY 24V 60W	1	39-20986
LED,24V 35k	2	42-20871-42C35
CORD,SHELF LED WH	1	43-20862-6W
CORD,TOP LED WH	1	43-20868-3W
HARNESS,5 LIGHT	1	43-20147
TIMER,DIRTY COND	1	41-20988
SWITCH,MAGNET DIRTY COND	1	41-20991
LED,DIRTY COND YELLOW		40-20992

## REFRIGERATION

MOTOR,FAN 230V. 60Hz,	2	41-19070
BLADE,8" 5 BLADE, 15D SUCT	2	72-32507
HARNESSWIRE,DOUBLE FAN	1	43-19749
TXV, 3/4 TON 3/8X1/2ODF 30"CAP	1	32-20874
SIGHT GLASS 3/8 ODF	1	32-54011
COIL,EVAP MULTI DECK	1	33-20026-1
FILTER DRIER	1	32-11561
PRESSURE CONTROL,DUAL	1	32-51009
CONDENSING UNIT	1	30-17888
COMPRESSOR	1	30-18053
CONDONSATE PAN ASSY	1	SA5965
CONDENSATE HEATER 600W 230V	3	40-19392
CONDENSATE FAN 24V	1	41-20955
SWELL LATCH FAN HOUSING	2	66-13640
HINGE,PLASTIC FAN HOUSING	3	66-14094

## MISC COMPONENTS

PANEL,END (X =COLOR REQD)	2	SA5958-XL
PANEL,END (X =COLOR REQD)	2	SA5958-XR
PANEL,END GLASS	2	50-21177
PANEL,END GLASS REFLECTIVE	1	50-21177-1
PANEL,LAMINATE FRONT (COLOR REQD)	1	W11723-1
PANEL,END LAM (X =COLOR REQD)	1	68-21165-XL
PANEL,END LAM (X =COLOR REQD)	1	68-21165-XR
LEG LEVELER,1/2-13 X 2.5	4	65-11486
CASTER RECESSED,2-1/2"	4	65-17352
AIR DIFFUSER	2	W11724-1
THERMOPLASTIC DRAIN	1	84-70225
DRAIN ASSY,TUBE	1	SA5966
SHELF,ASSY 17" (X =COLOR REQD)	5	SA5979-5X
THERMOMETER	1	32-13662
DEFLECTOR,AIR FRONT	1	15-20030-1
NIGHT CURTAIN	1	65-19464
SECURITY COVER (OPTIONAL) (COVER ONLY)	1	SA5980-1
DECAL,CATION ELECTRICAL SHOCK	2	91-12340
LOGO,FEDERAL	1	91-72523

## REAR DOORS (OPTIONAL)

DOOR OUTER, OUTSIDE (CLEAR/GRAY)	1	53-21169-1
DOOR OUTER, INSIDE (CLEAR/GRAY)	1	53-21170-1
DOOR OUTER, OUTSIDE (REFL/GRAY)	1	53-21169-1A
DOOR OUTER, INSIDE (REFL/GRAY)	1	53-21170-1A
DOOR TRACK OUTER ASSY (GRAY)	2	57-21168-1
DOOR INNER (CLEAR PLASTIC)	2	53-21170-1
DOOR INNER HANDLE	2	M21180
DOOR TRACK INNER BOTTOM (ALUM)	2	M16477-5
DOOR TRACK INNER TOP (ALUM)	2	M16476-5



